

Terms and Conditions

Thank you again for choosing Safeeds Transport Inc for your vehicle shipment. By using our services, you accept all of the terms and conditions of service stated herein. In the event of a conflict between these terms and those in any other document, this will be supersede and control as between you and Safeeds Transport. These Terms cannot be modified by anyone except for Safeeds Transport Inc.

1. Company Responsibilities

- a) Upon Customer's request, Safeeds Transport Inc will arrange for the transportation of Customer's Shipment by Carrier subject to these TERMS. Company reserves the right, in its sole discretion, to refuse or cancel any order at any time.
- b) Customer understands and accepts that Safeeds Transport Inc operates only as a transportation broker, not a motor carrier or transporter.
- c) Safeeds Transport Inc shall provide customer with an estimated pick up and estimated delivery date, however, doesn't guarantee on a specified time. Delays may occur prior to, and/or during the transport due to whether or road conditions, government regulations, mechanical problems, and other causes that are beyond company's control. Customer understands and accepts that Safeeds Transport is not responsible to pay for your rental of a vehicle, nor shall it be liable for failure of mechanical or operating parts of your vehicle.

2. Customer Responsibilities

- a) Accuracy of Information. Customer understands and accepts that only customer is responsible to ensure the accuracy of all the details of the shipment. (Year, make, model of vehicle, addresses, pick up date) Any changes or corrections to the shipment description may result in additional fees or cancellation of the order.
- b) Personal Property. Customer may leave personal items in the trunk which shall not exceed two hundred pounds (200 lbs) and must be confined to the trunk or storage area of the shipment. All personal items in the vehicle are placed there at the owner's risk, they are not covered by the truck's insurance. Customer is advised not to leave any negotiable instruments, legal papers, jewelry, furs, money, cash or currency, or any valuable articles in the shipment.
- c) Prohibited Items. Customer understands and accepts that Customer is expressly prohibited from loading any explosives, guns, ammunition, weapons, flammable products, live pets, live plants, any contraband, drugs or narcotics, alcoholic beverages, and or any illegal goods in the Shipment. Customer understands and accepts that upon discovery, such prohibited items and/or the Shipment may be confiscated or disposed of by law enforcement, or the Carrier and the Order may be cancelled in entirety without any remuneration or compensation to Customer and Customer will be solely responsible for any fees, fines, damages, or other liabilities arising from a violation of this Section.
- d) If the carrier is unable to access the point of origin or destination, Customer agrees to meet the carrier at an alternate location in order for the carrier to safely pick up or drop off the shipment.

3. Fees, Payment and Cancellation

- a) Customer agrees to pay all amounts due in full for each Order and any Additional Services as per the terms of the Order Confirmation and these TERMS without any offsets, chargebacks or reductions by Customer for any actual, pending or unfiled claims, losses, delays, or damages. Payment for STI's services is due when a Carrier accepts an Order as STI's services have been rendered at that point.

b) All payments for the balance due to Carrier for C.O.D. must be made on or before the delivery of Shipment in the form of cash, certified funds, cashier's check or money order made payable to the Carrier. Customer WILL NOT use personal checks, debit or credit card when making payments to the Carrier.

c) Customer may cancel an Order at any time at no cost or cancellation fees as long as the Order has not yet been accepted by a Carrier. If the order is canceled for any reason after a carrier accepts the Order, such reasons including but not limited to Customer canceling an Order, STI canceling an Order due to the Customer's breach of these TERMS or if the Carrier is denied pick up of the Shipment for any reason when the Carrier arrives at the Point of Origin, then the Customer agrees to pay a minimum of two hundred dollars (\$200) in cancellation fees as STI's services have been rendered at that point.

d) Cancellation of an Order by Customer must be submitted in writing via email to support@safefeds.us . Cancellations made via telephone, text, chat or any other medium will not be accepted by Safefeds Transport Inc.

4. Loss, Damage and Delay Claims

a) Safefeds Transport Inc is a property transportation broker, therefore, is not and will not be liable for any cargo loss and damage claims for any reason.

b) Trucking damage claims are covered by carrier from \$100,000 up to \$250,000 cargo insurance per load, and a minimum of 3/4 of a million dollars public liability and property damage. If Customer has a claim for loss or damage to a Shipment, then Customer understands and agrees that the party liable for all such claims is the Carrier and not STI, and it is Customer's responsibility to file any claim directly with the Carrier who transported the Shipment at the time of delivery.

c) Customer is hereby informed and understands that claims against motor Carriers are governed by federal law, the Carmack Amendment to the ICC Termination Act of 1995, 49 U.S.C. §14706, and claims against ocean Carriers are typically governed by the Carriage of Goods by Sea Act, 46 U.S.C. §30701. Customer is urged to seek independent legal advice (at Customer's sole expense) on these laws in the event of a claim.